

Mountain Mobility General Information

(Please keep for your records)

The information obtained in this application is confidential and will be used by Summit Stage Mountain Mobility to determine your eligibility for transportation services. Information regarding your functional ability may be shared with another transit agency if this is required to determine eligibility in that system. Your information will not be provided to any other person or agency. For us to best serve you, we may need to schedule an interview with you to fully understand the information provided in your application.

Please fill out the following application with as much detail as possible. You and your health care professional will need to <u>sign</u> the application before submitting. Once submitted your application will be reviewed promptly and we will contact you as soon as possible to let you know when a decision has been made. Please save the "Guidelines for Using Mountain Mobility Service". It is your responsibility to follow these guidelines. If you do not understand them please ask for a better explanation.

ADA Para-Transit Eligibility

The American's with Disabilities Act (ADA) requires communities with fixed route transportation systems to provide para-transit service for qualified individuals with disabilities who are unable to ride the fixed route system. Individuals with disabilities who are not able to board/disembark or ride the fixed route transportation may be eligible. Additionally, individuals who are unable to reach a fixed route established bus stop may be eligible.

222 County Shops Road Frisco, CO 80443 (970) 389-1041 Fax (970) 668-4165

GUIDELINES FOR USING MOUNTAIN MOBILITY SERVICE

The following guidelines are meant to clarify the rules for para-transit clients.

- Para-transit service is an "origin to destination" service.
 Drivers are not permitted to carry any items, or enter your residence or place of business for any reason. Carry on items should be limited to what you can handle yourself.
- Please be ready to board the bus 15 minutes prior to your scheduled pick up time. This means having all the items you need ready to go out the door. Drivers may arrive 15 minutes prior to or 15 minutes after your scheduled pick up time.
- Drivers are only required to wait 5 minutes beyond their <u>arrival</u> time. Please be in the van within this time period so that the driver does not leave you. If a driver is forced to leave you because of tardiness, you will need to arrange for alternate transportation. We will not be able to return to pick you up.
- At least <u>24 hours</u> prior notification is required to schedule a trip, change a pick up time, or change the destination for an existing pick up. Changing destinations without the required notice will be marked as a "no show" or cancellation, as appropriate. You may be asked to move your requested pick up time, please be flexible as we are trying to provide service to all the people that need it.
- Reservations may be made by phone between the hours of 8:00am and 4:00 pm Monday through Friday at 970-389-1041. Reservations for Monday should be made prior to 4:00PM Friday. You may make a reservation up to 2 weeks in advance. You may submit a "Schedule Request Form" for multiple trips up to two weeks in advance (please allow 2 business days for processing this form).

- Drivers are not permitted to make any unscheduled or extra stops. Such requests make it difficult to provide service to all clients and to maintain a schedule.
- Cancellations must be made at least two hours before your scheduled pick up time at 970-389-1041, or they will be listed as a "no show". Ten (10) cancellations (or 50% of scheduled trips, whichever occurs first) or four (4) "no shows" in a rolling 30-calendar-day period may result in a review of your riding privileges resulting in a suspension of service. Continued violation of the "no show" or excessive cancellations policy may result in the revocation of your Mountain Mobility services for a period of up to ninety (90) calendar days.
- During busy times we may require you to permit up to one
 (1) hour between your drop off and pick up times.
- If you "no-show" or cancel the first leg of a trip, all later trips scheduled for the day will automatically be cancelled. Each trip that is no-showed is assessed independently in accordance with ADA regulations.
- Subscription Service is limited to passengers traveling to the same place at the same time at least three (3) times a week. We may terminate any Subscription Services that are canceled 50% or more of the time during any thirty (30) calendar day period, or if there is a consistent pattern of cancellations of any part of a subscription.
- Disruptive or uncontrollable behavior is cause for suspension of your riding privileges.

Revised: March 18, 2012



MOUNTAIN MOBILITY

Date	1 1
Filed	

Client Registration and Application for Certification of ADA Para-Transit Eligibility

Client Details			
First			
Name			
Last			
Name			
Mailing			
Address			
City,			
State			
Zip Code			
Physical			
Address			
City,			
State			
~			
Zip Code			
Date of			
Birth	·		
Mobile			
Phone			
Home			
Phone	-		
Work			
Phone			

Emergency Contact		
First Name		
Last Name		
Address		
City, State		
Zip Code		
Relationship		
Phone		
P	hysician Information	
First Name		
Last Name		
Phone		

	Disability Information & Certification
What is your disability?	
What prevents use of fixed route	
service? Temporary condition? If yes, how	YES / NO
long?	

Client Registration and Application for Certification of ADA Para-Transit Eligibility

	Cognitive Ability
Give addresses and phone numbers on request?	YES / NO
Recognize a destination or landmark?	YES / NO
Deal with unexpected situations or changes in routine?	YES / NO
Ask for, understand and follow directions?	YES / NO
If no, why not	
Safely and effectively travel through crowded and/or complex facilities?	YES / NO
Any other special needs or comments?	

Mobility Information		
Check if needed for mobility	Wheelchair, Manual Wheelchair, Electric Powered Scooter Cane Crutches Walker Guide Dog Other	
Do you carry oxygen?	YES / NO	
Do you require a Personal Care Attendant when in transit?	YES / NO	
What types of mobility problems do you have?		
Does weather affect your mobility?	YES / NO	

Client Registration and Application for Certification of ADA Para-Transit Eligibility

Please list names and address of the destinations for which you think you need paratransit.

Destination	
Address	
Reason why fixed route service cannot be used	
Destination	

Address	
Reason wh	ny fixed route service cannot be used
Destination	n
Address	
Reason wh	ny fixed route service cannot be used
	Client Certification and Signature
reby certify at the formation	
tormation ven is rrect.	Printed Name:
Date:	

MOUNTAIN MOBILITY ELIGIBILITY APPLICATION PROFESSIONAL VERIFICATION

SECTION A

This portion of your Americans with Disabilities Act (ADA) paratransit application requires information from a professional you identify as being familiar with your disability/health condition.

Here is what you need to do:

- 1. **Complete and sign** the authorization form (Section B). Keep Section A for your future reference.
- 2. **Send** the completed authorization form (Section B) and the Professional Verification Form (Section C) to the professional you have identified.
- 3. The professional will send Section B and Section C back to you.
- 4. You need to return the following to Mountain Mobility
 - The ADA Paratransit Application
 - Section B of this form
 - Section C of this form

Mail To: Mountain Mobility
P O Box 2179
Frisco, Co 80443

Incomplete applications will be returned to you

SECTION A KEEP THIS SHEET FOR YOUR REFERENCE

How long does the application take?

Once all required information is received, you will be notified within 21 days regarding your eligibility status or if you need to come in for an in person interview.

There are several things you can do to help speed up the process. Be sure you have answered all the questions on the application form, signed the application, and have included the application and Sections B & C.

Applications that do not include all three (3) sections will be considered incomplete and will be returned to you. **Incomplete applications will be returned one (1) time.** If the same incomplete packet is received again by Mountain Mobility it will be discarded and applicants will need to start the process over.

Who qualifies as a professional?

It is important that you select a professional who is familiar with your disability/health condition and your functional abilities and limitations. Make sure that your professional meets the criteria necessary to determine your eligibility. Mountain Mobility will accept information from one of the following professionals:

- Physician or registered nurse
- Licensed independent clinical social worker
- Psychologist/psychiatrist
- Occupational or physical therapist
- Certified rehabilitation counselor
- Certified orientation & mobility specialist
- Certified recreational therapist
- Speech language pathologist

Why is an Authorization Release form necessary?

An applicant's authorization is required before the professional can release information to Mountain Mobility. The information is deemed private and is only used in assisting us in determining an applicant's ADA paratransit eligibility.



Instructions for the Authorization

- 1. **Complete and sign** the *Authorization to Release Information (Section B)*. **Keep** (*Section B*) for your future reference.
- 2. **Send** the completed *Authorization Form* (*Section B*) and the *Mountain Mobility Professional Verification Form* (*Section C*) to your designated professional.
- 3. **Wait** for the professional to return *Sections B and C* to you. Check back with your professional if you do not receive your information.

Put your application form and Sections B & C in the same envelope and mail to:

Mountain Mobility
P.O. Box 2179
Frisco, Co. 80443

(when complete send to the professional you named)

Applicant's Name:

Date of Birth:

Applicant's Address:

City:

Applicant's Telephone Number:

I authorize the following professional to release to Mountain Mobility specific information as requested. It is my understanding that the information released will be used solely to determine my ADA paratransit eligibility. I understand that I may revoke this authorization at any time. Unless revoked, this form will allow that professional listed below to release information described for six months after the date appearing below.

Name of Professional:

Title:

Applicant's Signature:

Date:

Guardian's Signature

Date:

Date:

Date:

Date:



SECTION C Mountain Mobility Professional Verification Form

Dear Health Care Professional,

You are being asked to provide information regarding this individual's disability. The Federal Law is very specific about ADA paratransit eligibility. The law restricts eligibility to individuals who:

- 1. as a result of their disability, cannot board, ride, or disembark from a regular fixed route bus, or:
- 2. have a specific impairment-related condition which prevents them from getting to or from a bus stop.

PLEASE NOTE: This **does not** include persons who find it **difficult** or **uncomfortable** to get to and from bus stops.

In providing information you should consider only the presence of a disability or health condition and not the applicant's age or economic status.

This section must be filled out for all applicants

GENERAL INFORMATION

• [Describe diagnosed disability you are currently treating this individual for:
• [Date of onset//
• [Date of last visit/
• I	How long have worked with the individual? Since/
• Is	s disability temporary or permanent?
	If permanent is disability progressive? Yes No If temporary please give best estimate of rate of recovery. <6 mos >6 mos >1year
• I	s therapy part of treatment? Yes NoIf yes give brief description
	Oo Alpine conditions affect the individual? (Ex. Ice, snow, slippery conditions)Yes No If es how so?
	Oo temperature extremes affect the individual? (Ex. Heat index of >85 degrees or wind chill < 10 degrees) Yes No If yes, how so?
• F	Please list all medications
• II • II • C	s this individual compliant with taking medications? Yes No Does the individual currently use regular route public transportation? Yes No Not Sure s the individual's judgment impaired? Yes No Can the individual walk? Yes No ndividual use a mobility aid? Yes No Please list

This section must be filled out for all applicants

GENERAL INFORMATION Cont'd

How long has the individual been using the device(s)?	
 How far can the individual walk? (With mobility device if applicable) 3 blocks 6 blocks 9 blocks < 3 blocks With treatment/therapy will this distance increase? Yes No Please indicate the expected distance after treatment/therapy: 3 blocks 6 blocks 9 blocks < 3 Blocks 	
Give best estimate of length of time required to achieve this improvement.	
Please complete only those sections that apply to this individua	al
NEUROLOGICAL IMPAIRMENT/HEAD INJURY	
 Does the individual experience seizures? Yes No Date of last seizure// Please give no. of seizures and frequency_ 	
 Is the individual's judgment impaired? Yes No Is behavioral inhibition impaired? Yes No Does judgment and inhibition impairment prevent the individual from independently traveling outside the home or immediate environment? Yes No 	
When traveling independently does the individual have the ability to: (check all that apply)	
Get help if lost Recognize & avoid danger Cross streets safely Follow written directions Communicate needs Process information Understand and follow schedule to get to places on time	
VISUAL IMPAIRMENT * Fill in if applicable	
• Please provide visual acuity measurements and visual field readings for both eyes.	
*OS:*OD	
• Does the individual require any accommodations, adaptations, low vision aids, etc.? Please list:	
How does the individual's visual impairment affect their ability to move about in the environment?	
Has the individual received any orientation & mobility (O& M) training? Yes No	



EMOTIONAL/BEHAVIOR ISSUES

	2 out the meriteum experience any or one rone wing t address;	nallucinations
	isual hallucinations delusions	
	Does this prevent the individual from being oriented to person,	place, and time? Yes
	No	
	Is the individual currently being treated for any of the following	g: anxiety depression
	Panic attacks schizophrenia other	11 1 6 1 11
	For anxiety attacks please indicate on average the frequency and	
	Per day per week per month per year approx. do	
	what to thing or similars and many round at many	
	above issue(s)? visualization relaxation techniques positive	ve self talk
	aroma therapy other	·_
•	Are these techniques effective in reducing symptoms? Yes N	0
CO	COGNITIVE/MENTAL IMPAIRMENTS * Fill in	if applicable
•]	Please describe the functional limitations caused by this impair	ment
	Is the individual impaired? Yes No	
•]	If yes, please describe to what extent or give an example	
	Please list IQ score and GAF score if known. IQ= GAF=	
	Is the individual able to live independently/ Yes No	
Addi	dditional Comments:	
3.7		10 (0 10 01 010)
Mounta	ntain mobility staff will make the final determination of the ap	plicant's eligibility
ח	Doctor/ Health Care Professional Signature:	
D	Doctor/ Heatin Care Frojessional Signature	
Dlagge	on Datum Form to Applicant DI EASE DDING	
Name	se Return Form to Applicant PLEASE PRINT so that we	e may contact you if needed
Name of	e of Professional:	Date:/
Street A	t Address	
City	State Zip Code	
Telephor	phone Number: Fax:	
reichiio	mone runnerrax	